

July 2010  
**update**  
Community Safety E-Newsletter



Welcome to the July 2010 edition of UPDATE, a monthly e-newsletter produced by RSSB, in support of the rail industry's efforts to address rail related community safety issues.

In this month's issue we hear about two Northern initiatives and a Network Rail project involving young people and partnership organisations. We also report the positive crime figures released by the British Transport Police for 2009.

UPDATE is a tool for promoting awareness of current initiatives and encouraging the adoption of good practice. If you have any stories to share about initiatives or events in your area, or would like to provide feedback on this issue, please contact: **community.safety@rssb.co.uk**

I hope you enjoy this issue of UPDATE.

Kerry Dolan, Editor.

## Northern rail cup in Batley



A train operating company has shown that partnership with local role models can really boost the effectiveness of safety messages to children and young people.

Pupils at St Mary's RC Primary School and Hanging Heaton CE Junior and Infants School were given a chance to see the Northern Rail Cup when Bulldogs' half back Gareth Moore and schools' coach Dan Winner dropped in to see them ahead of the club's home quarter final against Sheffield Eagles on 6 June.

Organised by Northern in association with clubs, the Momentum Tour of Schools enables children to see highlights of last year's Northern Rail Cup Final while learning about the dangers of playing near railway lines.

Steve Butcher, Area Director, Northern said: "We are really passionate about being involved in the communities that we serve and working in partnership with Batley Bulldogs is a fun way of communicating serious safety messages to children."

"This was a fantastic opportunity to tell the children just what it would mean to Batley Bulldogs to reach the final in Blackpool and win the cup," added Gareth Moore.

Phil Glover, PE Teacher at St Mary's was delighted with the children's positive response to the special assembly, which also stressed the importance of getting involved in sport.

Pupils at both schools were given the chance to win Northern Rail goody bags and family tickets to cheer on the Bulldogs against the Eagles by designing a rail safety poster or writing a short story.

**For more information, please contact:**  
**<http://www.northernrail.org/news/>**

**got a story...?**

*please contact: [community.safety@rssb.co.uk](mailto:community.safety@rssb.co.uk) or 020 3142 5372*

## RSSB publishes 2009 Annual Safety Performance Report (ASPR)

The 2009 ASPR reviews the rail industry's safety performance over the calendar year 2009 and assesses it against the trajectories for the key risk areas identified by the 2008–2010 Strategic Safety Plan (SSP). It benchmarks rail safety against other transport modes and reviews the way that the

industry learns from accidents. The 2009 ASPR will be available to download from the following site from 01 July 2010:

<http://www.rssb.co.uk/SPR/REPORTS/Pages/default.aspx>

## Swedes come to Britain on community safety fact-finding mission

Community safety experts and practitioners from Britain and Sweden had the chance to compare notes last month when representatives from the newly formed Swedish Transport Administration (Trafikverket) came over on a fact-finding mission.



The new body wants to reinvigorate its approach to the problem of trespassing and wants to build a bigger picture of the scale of the problem and the range of solutions that might be deployed to good effect.

Apart from human factors and personal security experts from Trafikverket itself, the Swedish delegation included local authority representatives from Upplands Väsby, (which is the subject of research into the trespassing issue), Stockholm Public Transport and A-Train AB (Arlanda Express).

The two-day visit was jointly hosted by RSSB, Network Rail and Virgin Trains.

The first day was spent at RSSB's offices to note-swap on community safety experience and discuss the trespassing issue. British good practice was shared including 'Controlling trespass and access from the platform end – a guide to good practice', and the Trackoff initiative ([www.trackoff.org](http://www.trackoff.org)).

The following day, the Swedes were taken on a tour of local initiatives around Manchester by Network Rail. They travelled up courtesy of Virgin Trains from Euston to Manchester Piccadilly. The tour included a visit to the Gloves Community Centre, a boxing and health and fitness centre in Bolton, commissioned by boxer Amir Khan, who also endorses Network Rail's No Messin' campaign. The centre is a focal point for the campaign in that it provides a range of alternative activities to interest young people and dissuade them from the temptation to trespass on the railway.

**For more information see [www.trackoff.org](http://www.trackoff.org), [www.rssb.co.uk](http://www.rssb.co.uk), [www.no-messin.com](http://www.no-messin.com) and [www.glovesabc.co.uk](http://www.glovesabc.co.uk)**

## East Coast begins CCTV installation on trains

Train operator East Coast is installing CCTV cameras across its fleet of trains to enhance safety and security for customers.

The installation of the cameras, which is expected to be completed by the end of the year, will see a total of 1,621 CCTV cameras fitted throughout the 43 trains operated by East Coast, representing a £3.8 million investment in the rolling stock.

CCTV cameras will be fitted to the interiors of train carriages to enhance the safe environment for passengers and to deter any anti-social behaviour. A number of forward-facing cameras will also be installed within the train driver's cab to help monitor and assess operational incidents from the driver's perspective.

East Coast engineering director Ian Duncan said: "The installation of CCTV demonstrates our investment in the rolling stock, and our commitment to passenger safety.

"On the very rare occasions when a minority of individuals cause problems on our trains, CCTV systems on board will help protect passengers and our staff against anti-social behaviour, assist authorities with convictions against offenders and hopefully act as a deterrent.

"The introduction of CCTV on board our trains will help to reassure our customers that the train is a safe way to travel."

Guy Dangerfield, Passenger Focus manager, said: "This is good news for passengers as the new equipment will help to deter crime and anti-social behaviour, both of which our research has shown to be of concern to passengers."

**For more information, please visit: <http://www.eastcoast.co.uk/About-us/Press-Release/2008/EAST-COAST-BEGINS-CCTV-INSTALLATION-ON-TRAINS/>**

Community Safety Resource Centre

*please visit: [www.railcommunitysafety.com](http://www.railcommunitysafety.com)*

## All Aboard for the Duke of Edinburgh's Award - a railway first as Northern delivers DoE programmes to school children

A trailblazing partnership is set to see Northern officially become an Operating Authority licensed to deliver DofE programmes and grant Duke of Edinburgh's Awards.

Leading youth charity, the DofE gives all young people the chance to fulfil their potential and make a positive difference to their community and develop life-long skills.

In a rail industry first, Northern is working with pupils at four schools in Cheshire and Yorkshire to help them achieve their Bronze Award.

Young people achieve an award by completing a personal programme of activities in four sections; Volunteering, Physical, Skills and Expedition.

The first students to do their DofE with Northern are all monitors on train services that carry large numbers of schoolchildren. The role of monitor means they look out for their fellow pupils and help station and train crews to maintain good behaviour by their peers on railway property. It also gives students a good grounding in responsibility and leadership, as well as helping and supporting their community and meeting the requirements of the Volunteering section of their DofE programme.

Gary Stewart, Safety and Assurance Director at Northern, said: "It's great to be working with young people in this capacity - this ground-breaking programme offers youngsters a fantastic opportunity to learn and develop life-long skills and achieve a Bronze Award."

He continued: "Being a monitor on our train services not only counts towards their Award, but also helps

instil a sense of pride in their community. Thousands of school children travel by rail every day - what better way of making them station-safe, responsible and aware of railway rules."

Many of the schools involved have adopted their local station, helping to create a more welcoming environment for passengers through installing artwork and planting flowers and shrubs which counts towards their Skills section and Northern will be working with schools to deliver the Physical and Expedition sections.

Jonathan Bond, Assistant Head Teacher at Whitby College, said: "I unreservedly support Northern Rail being an Operating Authority to deliver the Duke of Edinburgh Award scheme through their work on railway stations and trains. We have a number of students who already participate in the scheme and they will really benefit from working with Northern towards their Bronze Award."

Sally Buttifant, Mid Cheshire Community Rail Partnership, said: "This is a fantastic opportunity for young people to develop their skills, improve rail facilities and the quality of the travel experience for passengers. It is so imaginative - a train operator encouraging, mentoring and working with young people, building respect for and pride in our stations and railways."

Initially, pupils from Knutsford High School, Cheshire, Titus Salt School, Bradford, Bradford Grammar School and Whitby College, will be doing their DofE - with more schools set to join over the coming months.

**For more information, please contact:**  
<http://www.northernrail.org/news/>

## Network Rail works with youth groups to tackle community safety



Youth groups across the country have been asked for their thoughts on how to tackle community safety issues in their areas. This has been done in partnership with Youth Scotland, UK Youth and Youth CYMRU, Network Rail as part of the No Messin' campaign.

Young people (10 to 14 year olds) from affiliated youth groups were asked to put together a proposal to tackle community safety issues (including those closely

linked to anti-social behaviour on the railway) within their own communities. The submitted proposals were then evaluated by an expert panel comprising of a member of Youth Scotland, UK Youth or Youth CYMRU (depending on the geographical location of the youth group) and members of the Network Rail Community Safety Team.

The programme, which is accredited through the Dynamic Youth Awards will allow participants to receive an Award accredited by ASADAN.



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Fourteen groups were shortlisted and invited to attend a three-day residential course at Avon Tyrrel. The course allowed the groups to develop their project plans

while engaging with other groups from throughout the UK in team building exercises, workshops (including a rail safety presentation), a British Transport Police (BTP) demonstration and personal testimony from an invited guest affected by the loss of a loved one as a result of misusing the railway.

The youngsters were also given the opportunity to use a new resource called "Safe in my Place" which encouraged the teams to discuss issues within their area and consider their projects more holistically. They were asked to agree or disagree with a number

of statements relating to crime and the law, transport and travel, bullying and gangs, things to do, places to go and press and CCTV.

At the end of the residential, Network Rail awarded each group a grant of £200 to develop their projects and devise and implementation plan. They were encouraged to garner local support from appropriate parties such as their local council, neighbourhood groups, MPs and local BTP with a view to maximising both their efforts and publicity.

Network Rail will be closely monitoring the project progress for each of the groups and it is envisaged that proposals will be rolled out UK-wide in the near future.

**For more information, please contact: Mark Henderson, Network Rail's Community Safety Manager (Scotland) – [mark.henderson@networkrail.co.uk](mailto:mark.henderson@networkrail.co.uk)**

## More police on rail network at night as rail crime falls for sixth year

In 2009/10 recorded crime on Britain's railways fell by 7.3%, with violent crime down 6.8% and robberies down 21.8%. BTP also achieved all of its 2009/10 policing plan targets.

"Being safe and feeling safe are equally important – which is why we are focusing our efforts on putting more police out on patrol on the rail network in the evenings and at night," said British Transport Police (BTP) Chief Constable Andy Trotter as BTP announced that crime is down on Britain's railways for the sixth year.

"It's important for us to listen to people's concerns and be responsive to them, and we know that people are more concerned about travelling at night.

"Research from Passenger Focus shows that young men under 26 are most concerned, which is understandable as they are the most likely to be assault victims.

"We need to be out there protecting them and reassuring all passengers that the railways really are a very safe environment. By putting more police on patrol in the evenings, we are aiming to address some of those anxieties and boost passenger confidence."

Eleven of BTP's 12 crime groups showed reductions in 2009/10. Sexual offences, with seven more reported crimes than last year, was the only category to show an increase (up +0.7%).

Low level problems remain a concern for passengers, as Passenger Focus's anti-social behaviour report published in February showed. BTP has a target this year (2010/11) to target these offenders, specifically

during the hours of the nighttime economy.

Over the past three years, violent crime has fallen over nine per cent and robberies by more than a third. For the first time, there were fewer than two robberies a day across the whole network, including the London Underground.

Transport Minister Theresa Villiers said: "I'd like to thank all BTP officers and staff for all the hard work they put in to help make the railways safer.

"However, neither BTP nor the Government are complacent about crime on our railways. Rail passengers and those working on stations and trains rightly expect to be able to travel safely and securely and we will work hard with BTP to continue to make rail travel safer travel for everyone."

Michael Roberts, Chief Executive of the Association of Train Operating Companies (ATOC), said:

"It is good news for passengers that the crime rate on Britain's railways continues to get ever lower.

"Train companies invest significant amounts of money, time and effort into ensuring that passengers are safe on trains and at stations, and these results show that this hard work is clearly paying off.

"However, train companies are not complacent and will keep working hard with the British Transport Police to promote a safe and secure railway."

**For more information contact: National Pressdesk at BTP: [pressdesk@btp.pnn.police.uk](mailto:pressdesk@btp.pnn.police.uk)**

## Train companies target stone throwing in school holidays

Train companies stepped up efforts to crack down on young people who throw stones at trains as schools closed during the recent half term.

Operators were determined to tackle anti-social behaviour that can cause hundreds of thousands of pounds worth of criminal damage every year, money that could otherwise be spent on improving services for passengers.

Although it is extremely rare for trains' double-skinned windows to be smashed through, each window must be replaced at a cost of at least £500 per window.

Taking a train or carriage out of service to carry out the repair costs an estimated £1,000 a day and can also impact on punctuality and in some circumstances can lead to overcrowding.

These issues are more prevalent during school holidays, and train companies have been working with the British Transport Police (BTP) and local agencies to tackle it:

- Chiltern Railway continually monitors levels of stone throwing as one of its key performance indicators. It is working with BTP, Network Rail and local councils to tackle the issue by looking at possible changes to prevent it such as blocking off access to tunnel mouths where youths stand to throw missiles; identifying hotspot areas; and educating young people about the dangers and implications. The operator has seen a noticeable reduction in incidence after sending trained staff to speak at schools near hotspot areas.
- Merseyrail's measures include a school visits programme; CCTV; intelligence gathering at potential hotspots; security patrols using designated vehicles for rapid response; and regular communication with Network Rail about the issue.
- Arriva Trains Wales works with the local BTP's Community Partnership Coordinators to visit schools and youth groups to raise awareness of the dangers and consequences of anti-social behaviour, and arrange for groups of younger children to travel on trains accompanied by Neighbourhood Police Team officers; and with Network Rail to improve fencing at many locations.

- Train company c2c and BTP London North are looking to run Operation Shellshock for the third year running. The summer holiday campaign targets wider anti-social behaviour issues and sees high-visibility BTP officers work with c2c staff to patrol the network, particularly in known hotspots, and c2c pays for a rapid response car for the BTP to use. Key to the scheme is joint work with Network Rail to educate young people in local schools about railway safety and the potential penalties for stone throwing.

Andy Odell, Police and Security Liaison Officer for the Association of Train Operating Companies (ATOC) and a former police officer, said: "The impact and frequency of stone throwing at trains varies widely for different operators, but for those in areas where it happens a lot, it is a costly and irritating problem.

"Some train companies have to repair tens of thousands of pounds worth of damage every year, money which could otherwise be spent on improving services for passengers. In addition there is the knock-on effect on train punctuality and potential overcrowding due to carriages being taken out for repair.

"Stone throwing can also put passenger and staff safety at risk, and safety is of the highest priority for the rail industry.

"That is why operators, working with BTP and Network Rail, are determined to do all they can to minimise the issue, and the expense."

Superintendent Andy Ball from the BTP said: "We have made progress in this area, with missile throwing down 27% in 2009/10. But it remains a priority for us and it is shocking that this still happens at all. Despite the industry's continuing efforts to educate young people some of them still don't realise the serious consequences that can result from this type of behaviour."

**For more information, please contact: <http://www.atoc.org/>**

## Big tick re-accreditation for British Transport Police

British Transport Police (BTP) in the North West is proud to announce that its commitment to education and working with youngsters has retained its Big Tick status in Business in the Community's (BITC's) 2010 Awards for Excellence.

BTP achieved the Big Tick in the 2009 Bank of

America Merrill Lynch Education Award and has been able to demonstrate its work with youngsters across the region. It continues to have a significant positive impact, resulting in the re-accreditation.



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Chief Superintendent Peter Holden, Area Commander for BTP in the North West, said: "I am delighted BTP has retained its Big Tick status for education."

As a force, and as an area, we are fully committed to working with young people and the awards panel has clearly recognised this in granting re-accreditation."

The Big Tick award is the first level of award available to entrants of the BITC national Awards for Excellence. The scheme rewards businesses who demonstrate the positive impact they have had on society, and also the business benefits created by ensuring that being responsible is integral to their business model.

Re-accreditations are given to companies that can demonstrate the continuing positive impact of their award-winning initiative. It is open to companies that won a Big Tick for the first time in 2009, and 2008 winners that opted to re-accredit their scheme last year.

The re-accreditation recognised the work BTP has carried out with children and educational establishments through Your Choice conferences and other processes including partnership work with

Network Rail, train operating companies and Radio City.

Chief Supt Holden added: "This is the fifth year in which we have received a Big Tick from Business in the Community which, I believe, underlines our drive towards excellence and our desire to work with our partner agencies and the communities we serve."

"Across the area we are committed to working with younger generations to educate them about the potential dangers posed by the railways."

"Route crime is a major issue for BTP and sadly it is often children and young adults who engage in this activity, usually in the form of trespass."

"The idea behind the programme of conferences, and our other commitments, is to improve the children's awareness of the dangers associated with route crime and other anti-social behaviour within the railway environment and to present these in a way that is accessible and understandable."

**For more information, please visit:**  
<http://www.bitc.org.uk/>

## Network Rail asks Shiplake 'would it kill you to wait?'



As part of their national 'Don't run the risk' campaign, Network Rail targeted the level crossing in Shiplake in June to warn residents about the dangers of ignoring warning signs, lights and barriers at level crossings.

Liz Heading, community safety manager at Network Rail, said: "Jumping the lights and ignoring warning signs is sadly a sight we see all too often, and in many cases with tragic outcomes. Level crossings are safe, but if misused, they all pose very real risks. We're driving home the message that running the risk at a level crossing is just not worth it. By trying to save a few seconds, you could end up losing your life."

The level crossing at Shiplake experiences frequent misuse by motorists and pedestrians who ignore the warning signs and risk their lives crossing when the lights are flashing. Since 2007 there have been 28 reported incidents of dangerous and illegal behavior – though the true figure is likely to be significantly higher.

These include five near misses where a train narrowly avoided hitting a vehicle.

The awareness event was part of Network Rail's ongoing Don't Run the Risk campaign which aims to combat level crossing misuse. It was organised by Network Rail's dedicated community safety team, in partnership with British Transport Police, Thames Valley Police, Oxfordshire County Council, Shiplake Parish Council, First Great Western, the Office of Rail Regulation and RSSB.

Throughout the afternoon the team monitored the crossing and spoke with motorists and pedestrians about misuse and offered advice and information on how to stay safe on the railway. Leaflets were also handed out that spell out the chilling truth that taking a chance at a level crossing might be the last thing you do, and pose the question, 'Would it kill you to wait?'

British Transport Police Sergeant Chris Maddox said: "Today's initiative is part of an ongoing effort to educate people about the importance of using crossings safely. Our main aim is to engage with people and reinforce a safety message that is well-heeded by the majority of pedestrians and motorists. We will, however, take firm action against those who do intentionally break the law."

**For more information, please visit:**  
<http://www.networkrail.co.uk/>

## Overseas news

Union Pacific and E.O. Smith Education Center (Houston, Texas, USA) recently teamed up to promote train track safety and teach students how to properly cross the tracks. Students who crossed the tracks at designated crossings were rewarded with \$10 movie passes.

Students learned to properly cross the tracks through rail safety presentations. Volunteers were stationed at the Bringham Crossing during the morning to safely accompany students across the tracks.

Summer is around the corner and children will be out and about. Too many people are hurt or killed by not exercising caution around railroad tracks each year. These incidents are preventable and Union Pacific Railroad is urging parents to share the following rail safety tips with their children:

- Cross railroad tracks only at a public crossing—designated by lights, gates or x-shaped crossbucks.
- Stop, look both ways and listen for trains before crossing train tracks.
- Do not text, talk on cell phones or listen to MP3 players when approaching train tracks.
- Stop for trains. Do not try to beat trains because they move faster and closer than they appear.
- Expect a train at all times.
- Stay off of trains and railroad property, it is dangerous and illegal.

**For more information, please visit: <http://www.ultimateeastend.com/2010/05/union-pacific-teaches-students-railroad-safety>**

## News in brief

### Moorthorpe Bridge opens to improve pedestrian safety

Rail passengers using Moorthorpe station have a safer route between platforms after a new footbridge was recently opened at the station.

The bridge is part of a programme of works to remove crossings that have a history of misuse and, by permanently separating pedestrians and trains, improve safety.

Kevin Preece, area general manager for Network Rail, said: "This crossing had a history of misuse – where pedestrians dash across the tracks while the warning

lights are showing. This behaviour is obviously incredibly dangerous."

"This bridge is part of a programme of works to replace such crossings with footbridges which also give full disabled access."

The work covers four stations. Bolton-upon-Deane was the first to complete and similar schemes are planned at Woodlesford and Normanton stations and a footpath at Thrislington in the north east.

**For more information, please visit: <http://www.networkrailmediacentre.co.uk/>**

## c2c passengers outline priorities for new rail deal



Passengers travelling on c2c services want punctual trains, more frequent services and value for money when a new operator is appointed to take over the region's railway. However, Passenger Focus has found that personal security is also a top priority for improvement for passengers using current rail services.

Passenger Focus has made recommendations to the Government on what should be included in the new Essex Thameside franchise, currently run by train company c2c. The watchdog's submission was recently outlined to rail user groups at Passenger Focus's South East Rail User Group Conference in Stratford, London (held on 9 June 2010).

Passenger Focus interviewed over 1000 passengers using c2c services and found that improved personal

security at the station was ranked fifth and better security on the train eighth in their list of priorities. As the need for improved security is rated higher than in other parts of Great Britain, Passenger Focus is calling for National Passenger Survey security targets, a requirement for more visible staff, comprehensive CCTV and Secure Stations accreditation to be included in the franchise contract.

Anthony Smith, Passenger Focus chief executive, said: "Our research shows personal security is a higher priority for improvement among passengers using c2c services than those travelling in other parts of Great Britain. The safety and security of passengers should always be of paramount importance and if there are worries about safety, the industry should address this from the outset.



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“c2c passengers tell us they also want better value for money from their train company – this means fair prices, on time services, more seats and better handling of disruption. Passengers have outlined their priorities for improvement and we hope the Government will take their views seriously as it reviews the deal for the new franchise operator.”

Passenger Focus values the views and input of rail user and interest groups and is holding the Greater South East Rail User Group Conference to discuss rail performance, capacity and disruption management issues.

**For more information, email: Krista Hamblin: [krista.hamblin@passengerfocus.org.uk](mailto:krista.hamblin@passengerfocus.org.uk)**

## Community Safety Resource Centre \*\*\*NEW! Material available to download\*\*\*

Over the past few weeks some changes have been made to the Community Safety Resource Centre website. Please visit the home page: [www.railcommunitysafety.com](http://www.railcommunitysafety.com) and see the new information listed under the announcements section.

From this page, you can:

- Access all newly published research
- Review the updated statistics for Trespass, Suicide and Assaults
- View 2010 meeting dates and minutes for key industry groups

## Events this month:

| Event Name                                                                                             | Date                        | Event Details                                                                                                                               |
|--------------------------------------------------------------------------------------------------------|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| Evaluation Training for Neighbourhood Renewal, Community Safety and Sustainable Communities Programmes | <i>Nottingham - 19 July</i> | To book places onto these events, please email <a href="mailto:neighbourhoodjournal@googlemail.com">neighbourhoodjournal@googlemail.com</a> |

## Future events:

| Event Name                                                                                                       | Date                                                                                                                                                            | Event Details                                                                                                                                                                                                                                                       |
|------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Westminster Briefing: Crime and Disorder on Public Transport: Making Journeys Safer                              | <i>Wednesday 15 September 2010</i>                                                                                                                              | <b>Venue:</b> Westminster<br><b>More info:</b> <a href="http://www.westminster-briefing.com/">http://www.westminster-briefing.com/</a>                                                                                                                              |
| Public Transport Security 2010                                                                                   | <i>Thursday 14 October 2010</i>                                                                                                                                 | <b>Venue:</b> London<br><b>More info:</b> <a href="http://www.europeanrailwayreview.com/events/upcoming-events/public-transport-security-2010#fragment-1">http://www.europeanrailwayreview.com/events/upcoming-events/public-transport-security-2010#fragment-1</a> |
| Evaluation Training for Neighbourhood Renewal, Community Safety and Sustainable Communities Programmes           | <i>Cardiff - 6 October<br/>Edinburgh - 12 October<br/>Dublin - 19 November<br/>Bristol - 8 December<br/>Liverpool - 14 December<br/>Belfast - 16 March 2011</i> | To book places onto these events, please email <a href="mailto:neighbourhoodjournal@googlemail.com">neighbourhoodjournal@googlemail.com</a>                                                                                                                         |
| Appraisal Training for Neighbourhood Renewal, Community Safety and Sustainable Development Programmes            | <i>Newcastle - 16 September<br/>Cardiff - 8 October<br/>Edinburgh - 14 October<br/>Bristol - 9 December<br/>Liverpool - 15 December</i>                         | To book places onto these events, please email <a href="mailto:neighbourhoodjournal@googlemail.com">neighbourhoodjournal@googlemail.com</a>                                                                                                                         |
| Programme Management Training for Neighbourhood Renewal, Community Safety and Sustainable Communities Programmes | <i>Newcastle - 15 September<br/>Cardiff - 7 October<br/>Edinburgh - 13 October<br/>Bristol - 10 December<br/>Liverpool - 16 December</i>                        | To book places onto these events, please email <a href="mailto:neighbourhoodjournal@googlemail.com">neighbourhoodjournal@googlemail.com</a>                                                                                                                         |